



June 2026

Quality policy

At Supertouch, we are committed to delivering products and services that consistently meet customer expectations, regulatory requirements, and the highest standards of quality. As a UK-based manufacturer and distributor of Personal Protective Equipment (PPE) and workwear, operating from our head office and distribution centre near Birmingham, we recognise that maintaining strong quality standards is fundamental to our success and reflects the values we promote through our products and services.

We are committed to operating a robust Quality Management System and to providing products that are safe, compliant and fit for purpose. We comply with all applicable legal, regulatory and industry requirements and seek opportunities to continually improve our quality performance and customer satisfaction.

- We implement and maintain a robust certified Quality Management System, appropriate to our activities, to manage risks and support opportunities for continual improvement.
- Our senior management team demonstrate leadership by engaging and involving employees at all levels, emphasising quality as a key part of our business processes.
- Whilst line management are responsible for ensuring implementation and compliance at a local level, quality is embedded in everything we do and is everyone's responsibility.
- We work to understand and consistently meet the requirements of our customers and other interested parties who may affect, or be affected by, our business.
- We understand and meet our compliance obligations, including relevant industry, legal and regulatory requirements and codes of practice.
- We actively engage in product development and supplier collaboration to improve product quality, performance and sustainability.

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- We ensure quality objectives are set, monitored and reviewed at appropriate levels within the business to drive continual improvement

We improve the quality of our products and services through proactive engagement with customers, suppliers, regulatory bodies and other interested parties.

- We provide appropriate resources for the training and development for employees ensuring they understand their roles and responsibilities and contribution to this policy.

We are committed to maintaining ISO 9001 certification and continually improving the effectiveness of Quality Management System

We expect all employees, contractors and visitors to cooperate with this policy, follow established health and safety procedures, and contribute to maintaining a safe and healthy workplace.

This policy applies to all Supertouch operations and will be reviewed periodically to ensure it remains suitable, effective and aligned with our business activities and legal obligations.

A handwritten signature in black ink, appearing to be 'G. A.', written over a light blue horizontal line.

**Signed
Director**
Allied International Trading Ltd t/a Supertouch

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